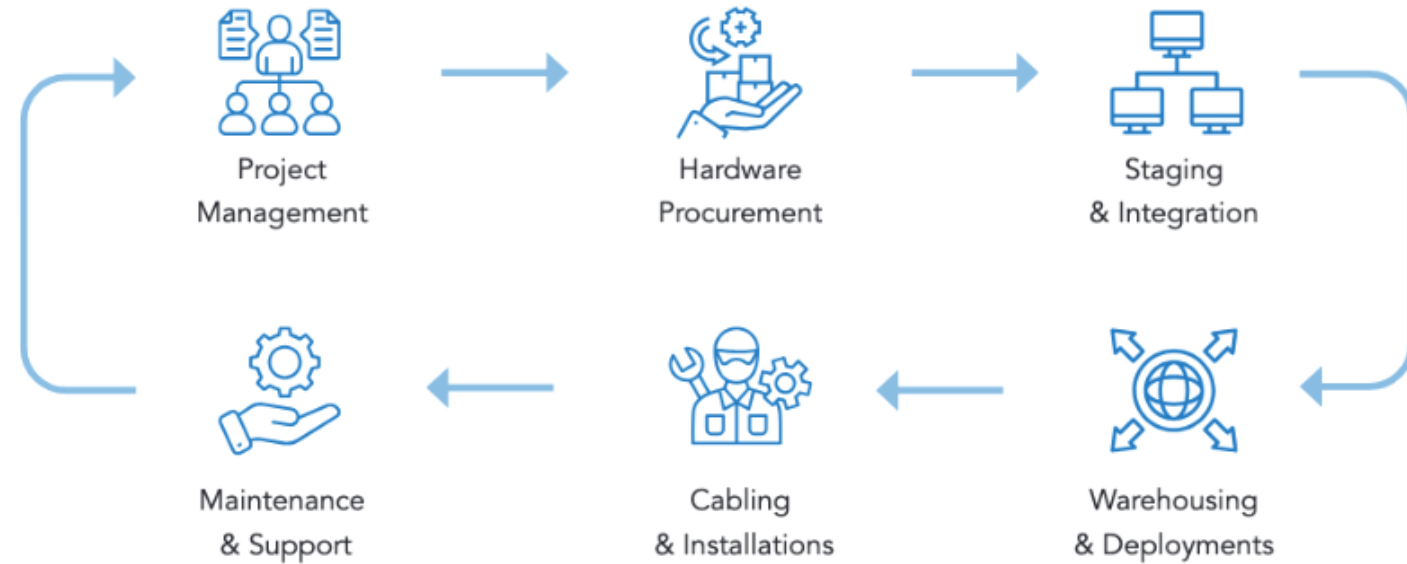# tdXtech

Technology Lifecycle Solutions

Visit us at: www.tdxtech.com

Your Technology Lifecycle Partner

Expert service for every stage of your technology's lifecycle

Project Management → Hardware Procurement → Staging & Integration → Warehousing & Deployments → Cabling & Installations → Maintenance & Support

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Our end-to-end IT solutions provide:

- Dedicated project team
- Streamlined project workflows

- Greater project insights
- Quicker asset deployments and installs

- Faster Return-on-Investment
- Lower Total-Cost-of-Ownership

Service Area Coverage

tdXtech

~10,000 unique zip codes serviced (~115,000+ sites)   📍 DCs

North America coverage

- Deploy hardware, technicians, or both

- Minneapolis and Toronto distribution centers 📍

- USA, Canada, Puerto Rico, US Territories 📍

- TDX Tech-curated network of technicians

- 20,000+ techs available for projects

45+	**115K+**	**550K+**	**800K+**
Years of Service	Locations Serviced	Devices Shipped	Service Hours
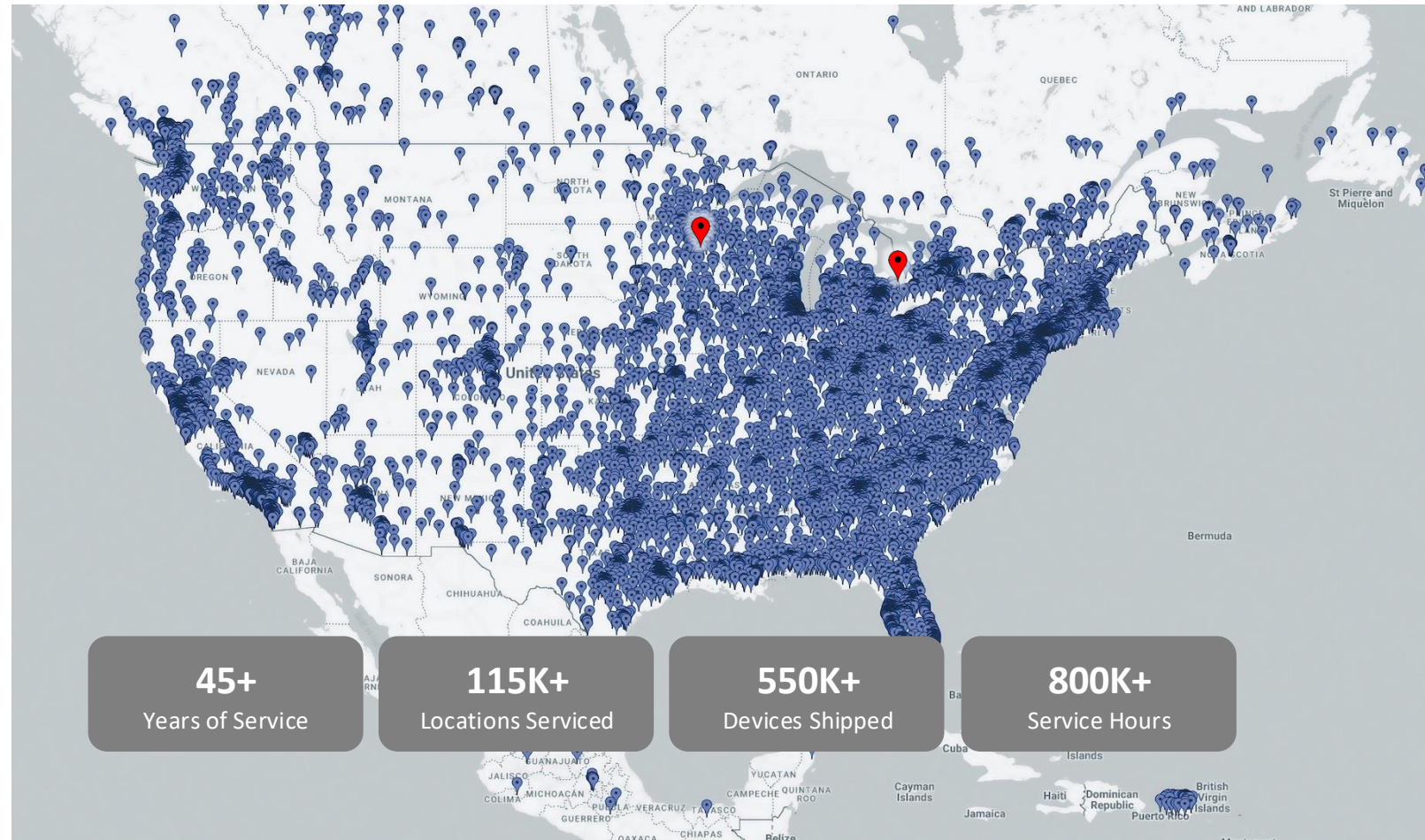
Location and Facilities

Centrally located, Minneapolis headquarters

- 40+ years of IT expertise
- 75+ employees

- 65,000 sq. ft secure facility
- 7,000 sq. ft. technical, staging, and integration center

A Few of Our Customers

Lifecycle Services and Solutions

tdXtech

On-Site Field Services

- Project Management
- Hardware and Technician Deployments
- Hardware Install/De-Install
- MAC Services
  Move, Add, Change
- Cabling and Infrastructure
- Break-Fix Services

In-House Services

- Warehousing and Depot Services
- Integrations, Staging, and Imaging
- Hardware Deployments
- Repair Programs
- Asset Disposition

Hardware Solutions
(Procure, Stage, Deploy, Install, Maintain)

- Mobile, PC, and Point-of-Sale
  (incl. Scanners, Printers, and Peripherals)
- Networking, IoT, RFID, and Infrastructure
- Surveillance and Camera
- Security
  Alarms, Access Control, Sensors
- Digital Signage
- Telecom/VOIP/Phone

Project Management

A dedicated team, aligned with yours

- Each customer is supported by a dedicated project team

- Includes PMO, project managers, coordinators, and technical support team

- Our teams work alongside your stakeholders to translate objectives into action plans

- We manage communication, scheduling, vendors, technicians, documentation, and project status

- Teams provide regular updates to keep everyone aligned, informed, and prepared

On-Site Field Services: WebTrax EXT

Real-time insights for scheduled, active, and completed on-site projects

- Complete view of all scheduled locations per project
- Technician check-in/out logging
- Pre-install and post-install Q/A checklists
- Technician notes, documentation, photos
- Robust reporting with data export

On-Site Field Services | In-House Services | Hardware Procurement & Solutions

In-House Technical Centers & Warehouse

Hardware Procurement

Apple · AVIGILON · AXIS COMMUNICATIONS · Belden · Berk-Tek · BrightSign · brivo · brother

CPI · CHIEF A brand of legrand · cisco Meraki · COMMSCOPE · cradlepoint · CRAVE RETAIL · CyberPower · DATALOGIC

DELL Technologies · Density · EATON · elo · EPSON · FORTINET · FUJITSU · Hanwha

Honeywell · hp · IBM · ingenico · inseego · Intermec by Honeywell · ISONAS · legrand

Lenovo · LEVITON · LG · logitech · MARCH networks · Microsoft · milestone · NEXTIVITY

nVent HOFFMAN · PELCO · SAMSUNG · spacepole an ergonomic solutions company · star · T-MOBILE FOR BUSINESS · technis · TOUCH DYNAMIC

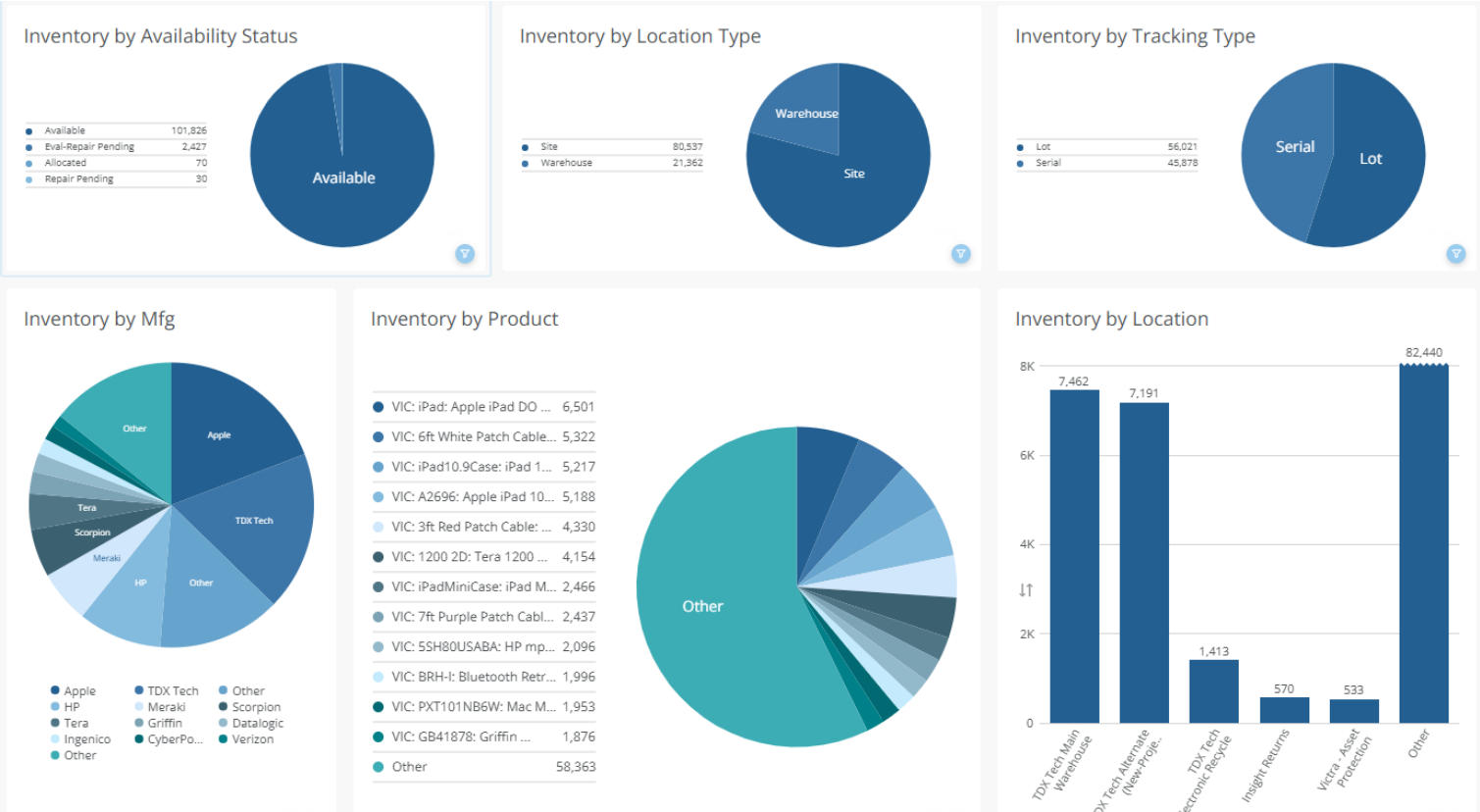TRIPP·LITE · UBIQUITI · VERKADA · vmware by Broadcom · VusionGroup · xerox Lexmark · XOVIS · ZEBRA

Depot Program Services

Available Services

Business Intelligence Reporting

Identify trends and dynamically review data

Inventory by Availability Status

Available	101,826
Eval-Repair Pending	2,427
Allocated	70
Repair Pending	30

Available

Inventory by Location Type

Site	80,537
Warehouse	21,362

Warehouse

Site

Inventory by Tracking Type

Lot	56,021
Serial	45,878

Serial

Lot

Inventory by Mfg

Other

Apple

TDX Tech

Tera

Scorpion

Meraki

HP

Other

- Apple
- HP
- Tera
- Ingenico
- Other
- TDX Tech
- Meraki
- Griffin
- Other
- Scorpion
- Datalogic
- CyberPo...
- Verizon

Inventory by Product

VIC: iPad: Apple iPad DO ...	6,501
VIC: 6ft White Patch Cable...	5,322
VIC: iPad10.9Case: iPad 1...	5,217
VIC: A2696: Apple iPad 10...	5,188
VIC: 3ft Red Patch Cable: ...	4,330
VIC: 1200 2D: Tera 1200 ...	4,154
VIC: iPadMiniCase: iPad M...	2,466
VIC: 7ft Purple Patch Cabl...	2,437
VIC: 5SH80USABA: HP mp...	2,096
VIC: BRH-I: Bluetooth Retr...	1,996
VIC: PXT101NB6W: Mac M...	1,953
VIC: GB41878: Griffin ...	1,876
Other	58,363

Other

Inventory by Location

82,440

7,462
7,191

1,413
570   533

- TDX Tech Main Warehouse
- DX Tech Alternate (New Proje...
- TDX Tech ectronic Recycle
- Insight Returns
- Victra - Asset Protection
- Other

Ticketing and WebTrax APIs

Integrate our ticketing and shipment tracking with your helpdesk system (e.g., ServiceNow).

Gain access to ticket status, shipping information, and serialized assets.

Competitive Edge

tdXtech

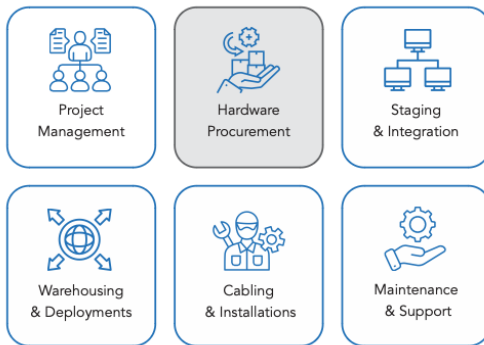## Five reasons leading enterprises partner with TDX Tech

1 Customer-First Approach

We've been Doing IT Smarter for more than 40 years.

2 Turnkey IT Lifecycle Solutions

Bundle hardware, integration, deployments, installations, and support, to uniquely match needs.

3 Custom-Built Project Portal with BI Insights

Our portals track tickets, projects, and hardware in real-time, ensuring success, .

4 Curated Technician Network Across North America

We align technician skill with project needs based on customer requirements, delivering a 97%+ first-time success rate

5 Customized Programs with Dedicated Project and Sales Teams

We're committed to understanding our customer's environments and day-to-day needs.

Mini Case Studies

tdXtech

Deployment, installation & maintenance at scale

National Arts & Crafts Retailer: 950+ Stores

- Project Management
- Hardware Procurement
- Staging & Integration
- Warehousing & Deployments
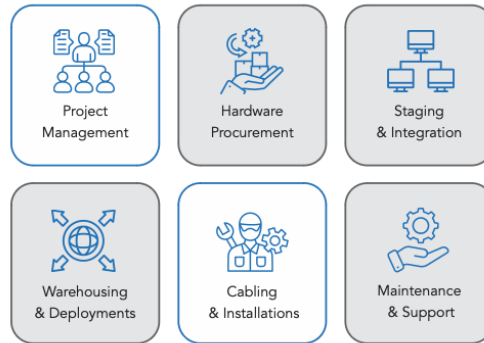- Cabling & Installations
- Maintenance & Support

When a national arts and crafts retailer needed a single partner to manage hardware refreshes, break/fix support, and ongoing IT maintenance across 950+ stores, they turned to TDX Tech.

Structured cabling and network infrastructure

National Retailer 460,000 sq. ft. Distribution Center

- Project Management
- Hardware Procurement
- Staging & Integration
- Warehousing & Deployments
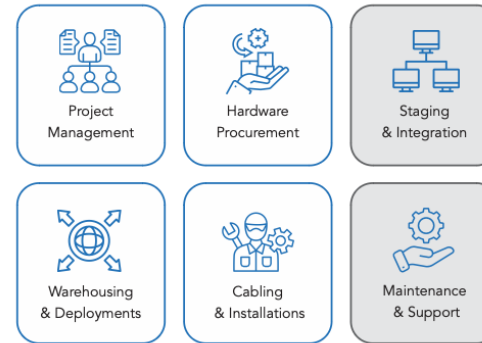- Cabling & Installations
- Maintenance & Support

A national retailer partnered with TDX Tech to complete the structured cabling and network infrastructure for their 460,000 sq. ft. distribution center. The project required cable installation, cross-team coordination, and detailed documentation.

Comprehensive digital signage installation

Entertainment Venue 175+ Locations

- Project Management
- Hardware Procurement
- Staging & Integration
- Warehousing & Deployments
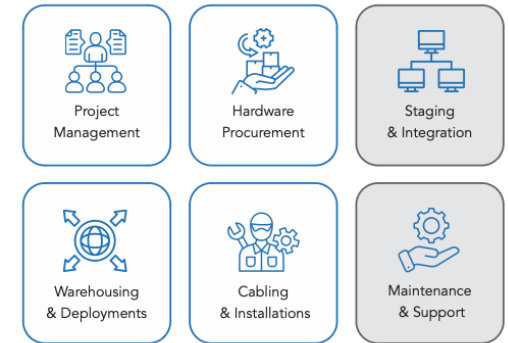- Cabling & Installations
- Maintenance & Support

A U.S. entertainment company partnered with TDX Tech to deploy digital signage at their high-traffic venues. The project required installation of displays, kiosks, and supporting infrastructure, including both electrical and low-voltage cabling.

Surveillance camera hardware & installation

Fast-Casual Restaurant 70+ Locations

- Project Management
- Hardware Procurement
- Staging & Integration
- Warehousing & Deployments
- Cabling & Installations
- Maintenance & Support

This restaurant chain turned to TDX Tech to coordinate a camera deployment and installation project, requiring hardware, cabling, network upgrades, and camera installations, providing them with a true turn-key surveillance solution.